

QUALITY POLICIES AND OBJECTIVES

NDT Global Services Ltd's Quality Policy is defined and strongly driven by the following management principles and behaviours:

- To establish and apply a comprehensive Quality System which satisfies the requirements of BS EN ISO 9001:2015 with regard to: the hire, sale, service and re-calibration of inspection equipment; the provision of a service of defect reporting achieved through guided wave monitoring techniques; the inspection, repair, and management of installation and de-commissioning of pipework to include PE, GRE, ferrous and non-ferrous including fittings and fixtures; the inspection and repair of petrochemical storage tanks.
- To understand the contextual position of the organisation in relation to all interested parties and the current environment; achieved by means of identifying risks and opportunities both internally and externally to the business.
- To ensure continued improvement of the Quality Management System, quality objectives, targets, and risk are identified and including within the Management Review Process.
- To effectively communicate and ensure understanding and commitment to this policy and all policies within the company by all personnel. To induct personnel upon joining the company as to this quality expected by NDT GSL and to ensure employees are briefed / updated when policy changes are made.
- To perform all work in line with regulatory standards or to customers specifications.
- To specify by detailed directives, documented procedures, and sufficient instructions and technical descriptions, the specific requirements to control the quality of materials and services at all stages.
- To ensure the correct resources are in place for employees to undertake their roles to the highest calibre, measures include but not limited to; environment, facilities, equipment, training and understanding.
- To audit all internal policies and procedures periodically and to maintain document and service records as objective evidence of compliance with quality requirements.

RESPONSIBILITY

The Directors have the overall responsibility for the Quality Objectives Policy including formulation, development, implementation and encouraging commitment by personnel at all levels of the Company.

The Quality Manager is responsible for the co-ordination, implementation and monitoring of the policy throughout the organisation.

The Directors, management and staff are responsible for the Quality Control throughout the Quality Management System. All personnel within the company are responsible for the quality of their work and are prepared to provide help and support across all divisions of the company where necessitated by business requirements. By maintaining the standards defined within this Quality Policy, all NDT Global Services Directors, management and staff are accountable for fully satisfying our customers by meeting or exceeding their needs and expectations with the services provided. In doing so NDT Global Services Ltd strives to be an industry leading provider of inspection services.

COMMUNICATION

This Quality Objectives Policy is communicated to all employees, contractors, and visitors. A copy is displayed on employee notice boards at the Head Office, held with the project manager on transient work sites and published on the internal company shared drive. All employees are encouraged to read it and communicate any queries to a Director. Copies are made available to interested parties on request and a copy is published on the company website.

Signature: 
Name: Michael Walker

Date: 20.01.2021
Position: Director

Signature: 
Name: Simon Walker

Date: 20.01.2021
Position: Director